# UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS



CJA eVoucher

Electronic Voucher Management System

# A USER GUIDE

# FOR ATTORNEYS

February 2016 (Release 4.3)

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#### Introduction

The United States District Court for the District of Massachusetts is committed to providing the best service possible to attorneys and litigants engaged in cases in this court. Part of that commitment is to provide the means for attorneys to perform their work most efficiently.

The District of Nevada created this eVoucher software, which has proven successful in that court, and others, in streamlining the process for attorneys submitting vouchers and other documents as part of their work under the Criminal Justice Act.

#### **User Support**

The District of Massachusetts has established a help desk to assist our CJA panel members use this software.

Please do not hesitate to contact court staff by email at ecjaMAhelpdesk@mad.uscourts.gov.

#### **Court Appointments**

The clerk's office will continue to use the automated CJA Assignment Program to appoint counsel. (For additional information, please see the assignment protocol on the court's website at <a href="http://www.mad.uscourts.gov/attorneys/pdf/CJAAssignmentProtocol.pdf">http://www.mad.uscourts.gov/attorneys/pdf/CJAAssignmentProtocol.pdf</a>.)

When the attorney accepts the appointment, the courtroom deputy clerk will enter the attorney's name on the docket, and the court's financial staff will enter the information into the eVoucher program (usually within two business days). An email will be generated by the eVoucher program and sent to the appointed attorney. The email will confirm the appointment and provide a link to the appointment record in the CJA eVoucher program.

Here is a sample of an email generated by the eVoucher program:

To: Perry Mason,
Date: 5/1/2014 1:31:57 PM.
This is to inform you that the US District Court, District of MA has appointed you to represent Jose Elias De La Cruz Gonzales in case USA v. Gonzales 1:13-CR-10019 before this court.
You may access this appointment via the CJA eVoucher program at <u>http://circ01-evapp.ada.dcn/CJA max test/CJAeVoucher</u> .
Regards, US District Court, District of MA

#### Logging into eVoucher

**NOTE:** Windows Explorer 8 (or newer) or Safari 5.1 (or newer) must be used to access the CJA eVoucher program. At this time Chrome, Firefox and other browsers do not work with the eVoucher program. See the section on technical information below.

To log into eVoucher, follow the link in the email notifying you of the appointment, or click on the link on the court's website (http://www.mad.uscourts.gov/attorneys/cja-info.htm). We recommend that you set a bookmark to the site for future use.

Your eVoucher username is the same as your CM/ECF login/username. Your initial eVoucher password will be provided during training. We encourage you to change your eVoucher password as soon as possible.

	CJA eVoucher Electronic Voucher Management System
USER LOGIN Massa Test, Release 4.1	ichusetts
Existing user? Please log in.	
Username: maso1123	
Password:	ag In
Forgot your login?	

#### **Technical Information**

MAC USERS: MAC users have their best results using IOS 10.9.4 and Safari 7.0.6.

INTERNET EXPLORER USERS: Some attorneys, when using Internet Explorer, have encountered problems, such as not seeing the fields for the username and password. To correct this, set the compatibility settings:

To turn on compatibility:

Click on the icon  $r \ge c$  on your address line Or click on Tools, then Compatibility View Or click on Tools, then click on Compatibility View Setting and copy and paste the URL to the "Add this website:" box and click on Add.



# **Forgotten Logins or Passwords**

Click on the *Forgot your login?* link if you have forgotten your user name or your password. You will be asked for your user name and/or your email address. An email will then be generated by the system, and sent to court staff. A new password will be assigned and your login and password will be sent to you by court staff, by email.

#### **Maintaining Your Profile**

Please review the information contained in the "My Profile" section. This information was added by court staff. Three failed attempts will result in the user being locked out of the system. Please contact the eVoucher helpdesk for assistance.

You may update any incorrect or missing contact information, but court staff will need to update your billing information for you. Please be sure to notify the court's CJA staff of any changes to your contact or billing information. Not notifying the court of changes in a timely manner will affect your taxes and payments.

Attorney Info Your personal info	Bar Number: Your Name: Will Truman Your Contact Info: Phome: 617-5555 Fax: ecjaMAhelpdesk@mad.uscourts.gov Your Address: 1 Elm Street Boston, MA 02210 USA	it
Billing Info List all available billing info records	Your default billing info is: Will Trunnan SSN/EDI: I <sup>+++</sup> ****5555 1 Em Street Boston, MA 02210 - USA Phone: 617-555-5555 Fax:	

#### **Changing Your Password**

Please be sure to change your password as soon as possible after receiving the login information from the court. Passwords must be at least eight characters in length and meet the following requirements:

- One lower-case letter
- One upper-case letter
- One number
- One special character (a typographical symbol)

For new users and passwords that have been reset, the initial password must be changed within 30 days.

Thereafter, passwords must be changed every 180 days.

To change your password, click on *reset* and enter your new password. You will be asked to type it again to confirm. Then click on the *reset* button to accept the change.

n information Password ****	gin Info	Username pmason
Password	gin information	Password ****
		Password **** rese

# Adding Additional Email Addresses

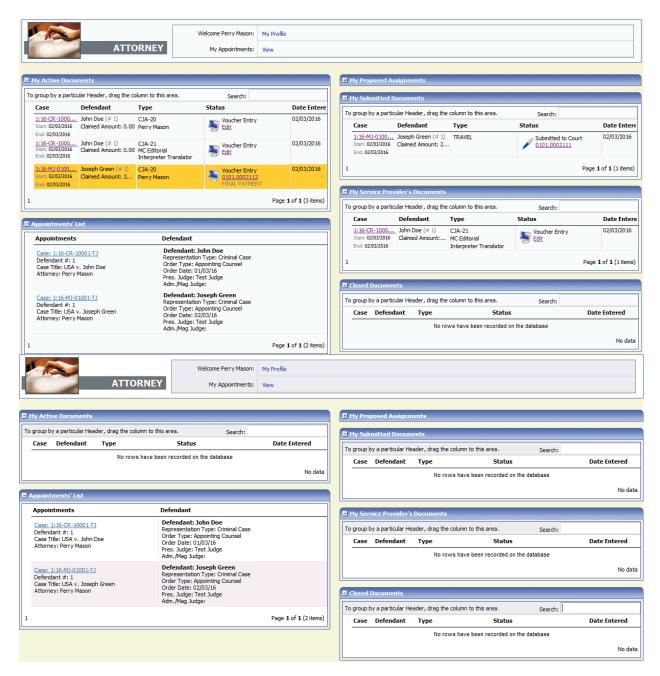
You may add up to two additional email addresses to your eVoucher account. These emails will receive all the same emails you receive: notification that your appointment has been added to the database, and notification of court action on any requests for authorization or vouchers submitted.

Attorney Info Your personal info SSN Instructions: If you are an appointed panel attorney, you are required to enter your Social Security Number in the SSN	* Required Fields Bar Number Tax Identification Numb SSN:	er: * (If o	n Panel)	
field.	Confirm: First Name *	Middle	Last Name *	
If you are an associate only, do not enter your Social Security Number in	Perry	Middle	Mason	
the SSN field.	Main Email *			
Payee Certification:	ecjamahelpdesk@mad.	uscourts.g	IOV	
This message informs you that the Name and TIN entered are collected	2nd Email			
pursuant to IRS Guidelines that govern what information must be collected by the judiciary for payments made to	3rd Email			
non-employees and other entities for	Phone *		Cell Phone	Fax
services provided and for purposes of issuing a Form 1099-MISC. You have	617-748-4223			
provided this information under penalties of perjury and certify that:	Address 1 *		City *	
1 - The number entered as my SSN or	1 Main Street		Boston	
EIN is my correct taxpayer identification number: and	Address 2		State * (US only)	Zip * (US only)
2 - I am a U.S. citizen, U.S. resident			MASSACHUSETTS	▼ 02210
alien, or other U.S. person (a	Address 3		Country *	
partnership, corporation, company, or association created or organized in the			UNITED STATES	•
U.S. or under the laws in the U.S.).				

#### **Home Page**

The Home page will appear each time you log into the eVoucher program. Your home page provides access to all of your appointments and vouchers.

Security has been put in place to prohibit any attorney from viewing any information other than their own appointments, vouchers and related documents.



# **Folders on Your Home Page**

My Active Documents	Contains vouchers or documents that you are currently working on or have been submitted for your approval by court reporters and other service providers.
Appointments List	Contains a list of all current appointments. Clicking on the hyperlink on the docket number will bring you to the appointment information where you may create a voucher or a request for authorization for funds for expert services, transcripts or travel.
My Proposed Assignments	Not used in this district at this time.
My Submitted Documents	Contains vouchers or documents that you have completed or approved and have been submitted to the court.
My Service Provider's Documents	Contains vouchers or documents for expert service providers.
Closed Documents	Contains vouchers or documents that have been approved or paid by the court. Closed vouchers will be displayed only for your active appointments. The court staff archive closed vouchers monthly. You will be able to view the removed vouchers by searching for the appointment and then selecting the voucher you want to view.

There are several folders on your home page.

All the folders containing links to documents (vouchers, authorizations, etc.) display basic information regarding the Case Number, the Defendant, Type of Document, Status of the Document and the Date the voucher Entered the Status. (The status tells you where the document/voucher is in the process, i.e., you are still entering information, it has been submitted to the attorney, it has been submitted to the court or it is closed.) To view a specific voucher, click on the Case Number or the voucher number (i.e., 0101.0000015)

group by a particular Header, drag the column to this area. Search:				
Case	Defendant	Туре	Status	Date Entere
1:16-CR-1000 Start: 02/03/2016 End: 02/03/2016	John Doe (# 1) Claimed Amount: 0.00	CJA-20 Perry Mason	Voucher Entry Edit	02/03/2016
1:16-CR-1000 Start: 02/03/2016 End: 02/03/2016	John Doe (# 1) Claimed Amount: 0.00	CJA-21 MC Editorial Interpreter Translator	Voucher Entry Edit	02/03/2016
1:16-MJ-0100 Start: 02/03/2016 End: 02/03/2016	Joseph Green (# 1) Claimed Amount: 2	CJA-20 Perry Mason	Voucher Entry 0101.0002112 FINAL PAYMENT	02/03/2016

# **Adjusting Views on Your Home Page**

You may change the way information is displayed in the folders.

- Sorting. Click on the column header to sort by that column (clicking once will sort it in ascending order, clicking twice will sort it in descending order).
- Change Size of Column. Move your cursor to the line between columns until you see an arrow. Hold your left mouse key and drag the line in the desired direction.
- Group by Column Header. Click on the header for the column you would like to group by (i.e., if you want the documents grouped by case, click on the **Case** header. If you want all the documents grouped by the kind of document it is, click on the **Type** header.) Hold your left mouse key and drag the column header into the identified area above the grid.
- Closing Folder. Click on the "-" next to the name of the folder you would like to close. Click on the + to open the folder.
- Moving Folders. Click on the title of the folder you want to move. Using the left mouse key, drag the folder to the desired location.

#### Menu Bar

You may use the menu bar at the top of the screen to access other functions of the program.

Home	Takes you to your home page.
Operations	Takes you to your CJA appointments.
Reports	Takes you to reports you may select and run.
Links	Takes you to a page of links, forms, and other documents related to the Criminal Justice Act panel.
Help	Provides links to:
	• "My Profile" (another way to access your profile).
	• "Contact Us" will allow you to email the court's CJA staff.
	• "Privacy" displays the court's privacy statement.
Logout	Logs you out of eVoucher and closes the program.

Home Operations Reports Links Help logout

## **Appointments**

You may view your active appointments by looking in the Appointments List folder on your home page.

Appointments	Defendant
Case: 1:14-CR-04099-JJL-JGD Defendant #: 1 Case Title: US v. Green Attorney: Will Truman	Defendant: Joseph Green Representation Type: Criminal Case Order Type: Appointing Counsel Order Date: 09/01/13 Pres. Judge: John J Lowell Adm./Mag Judge: Judith G Dein
Case: 3:14-CR-30099-JJL-MBB Defendant #: 4 Case Title: US v. Pearl Attorney: Will Truman	Defendant: George Pearl Representation Type: Criminal Case Order Type: Appointing Counsel Order Date: 01/23/14 Pres. Judge: John J Lowell Adm./Mag Judge: Marianne B Bowler
Case: 4:13-CR-40225-JJL-JCB Defendant #: 1 Case Title: US v. Waters Attorney: Will Truman	Defendant: Josephine Waters Representation Type: Criminal Case Order Type: Appointing Counsel Order Date: 03/01/13 Pres. Judge: John J Lowell Adm./Mag Judge: Jennifer C Boal

Clicking on the docket number for any appointment will display the **Appointment Info** screen. From there you may create a CJA 20.

**NOTE:** In the eVoucher system, the court will not be issuing a CJA 20 at the time you are appointed. You will create CJA 20 vouchers as necessary: when you are submitting court approved interim vouchers, or when your service in the case is complete.

Appointment	Appointment Ir	nfo		
In this page you will find a summary about this	1. CIR/DIST/DIV.CODE 0101	2. PERSON REPRESENTED Edward P. Hubbard		VOUCHER NUMBER
appointment, including a list of vouchers related to this	3. MAG. DKT/DEF.NUMBER	4. DIST. DKT/DEF.NUMBER 1:14-CR-10031-1-WGY	5. APPEALS. DKT/DEF.NUMBER	6. OTHER. DKT/DEF.NUMBER
appointment and links to create new vouchers	7. IN CASE/MATTER OF(Case Name) USA v. Hubbard	8. PAYMENT CATEGORY Felony (including pre-trial diversion of alleged felony)	9. TYPE PERSON REPRESENTED Adult Defendant	10. REPRESENTATION TYPE Criminal Case
View Representation		EMENT TO OBTAIN FEDERAL EN		•
Create New Voucher	<ol> <li>ATTORNEY'S NAME ANDMAILING</li> <li>Perry Mason - Bar Number: 123456</li> </ol>		13. COURT ORDER A Associate C Co-C	(ounse)
August Create	1 Main Street		F Subs for Federal Defender V O Appointing Counsel	
Authorization for Expert and other	Boston MA 02210 Phone: 617-555-5555		P Subs for Panel Attorney	
Services	1 1016. 017-555-5555		Y Standby Counsel	
AUTH-24 Create Authorization for payment of transcript			Prior Attorney's Name Appointment Dates Signature of Presiding Judge or By Order of	The Court
Appointment of and Authority to Pay Court-Appointed Counsel	14. LAW FIRM NAME AND MAILING AD		William G Young Date of Order Nunc Pro Tunc 6/26/2014	Date
CJA-21 Create			Repayment 🔄 YES 📝 NO	
Authorization and Voucher for Expert and other Services				
TRAVEL Create	Vouchers on File			
Authorization for payment of Travel	To group by a particular Header, dr	rag the column to this area.	Se	arch:

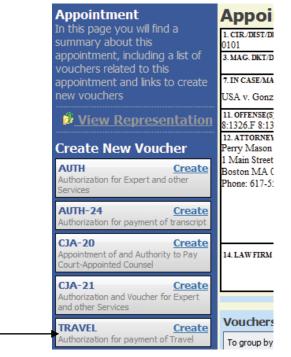
You may click on *View Representation* on the left hand side of the screen. The representation information will also display the default fee limit, presiding judge and magistrate judge as well as co-counsel and any previous counsel.

Representation	Info			
1. CIR/DIST/DIV.CODE 0101	2. PERSON REPRESENTED Jose Elias De La Cruz Gonzales		v	OUCHER NUMBER
3. MAG. DKT/DEF.NUMBER	4. DIST. DKT/DEF.NUMBER 1:13-CR-10019-1-JLT	5. APPEALS. DKT/DEF.NUMBE	ER (	5. OTHER. DKT/DEF.NUMBER
7. IN CASE/MATTER OF(Case Name)	8. PAYMENT CATEGORY	9. TYPE PERSON REPRESENT	ED 1	10. REPRESENTATION TYPE
USA v. Gonzales	Felony (including pre-trial diversion of alleged felony)	Adult Defendant	c	Criminal Case
11. OFFENSE(S) CHARGED 8:1326.F 8:1326UNLAWFUL RE-1	ENTRY OF DEPORTED ALIEN			
EXCESS FEE LIMIT \$9,800.00	PRESIDING JUDGE Joseph L Tauro	MAGISTRATE JUDGE	I	DESIGNEE
App.ID Attorney	Order Type	Order	Email	
13 Perry Mason	Appointing Counsel	04/01/13	ecjaMAhelp	odesk@mad.uscourts.gov,

#### Submitting a Request for Authorization for Payment of Travel Expenses

At this time, the court requires that a motion also be filed in CM/ECF. A PDF of that motion and any other supporting documentation should be attached to the request in the eVoucher program. An authorization is required for all out-of-district case-related travel.

Click on *Create* next to Travel on the menu on the left side of the screen.



Click on the tab for *Authorization Request*.

**NOTE:** before completing the request for travel authorization, please contact National Travel at 800-445-0668 for an estimate of the expenses for your proposed travel.

Complete the required fields (those with asterisks). Be sure to also select which of the types of travel funds are being requested (Airline Tickets, Ground Transportation, Per Diem or Other) and provide an estimated cost for each and click on *Add*.

lame and Title of Person Traveling:	Will Truman	*	
Address of Person Traveling:	1 Main Street Boston, MA 02210	* *	
Purpose of Travel:	interviewing witness	ses *	
Travel From Location:	Boston, MA	*	
Travel To Location:	Shreveport, LA	*	
stimated Dates of Travel:	9/25/14 to 9/29/14	*	
Travel Requested *	Estimated Cost *	Instructions for requesting amounts for the travel item	s:
☑ Airline Tickets via CJA Government Travel Agency	455.00	1. Check the box in front of the travel item.	
Ground Transportation	300.00	2. Provide the estimated dollar amount for each selected item.	
✓ Subsistence (Hotels & meals)	400.00	<ul> <li>The "Total Estimated" field is automatically calculated based on t estimated amounts entered in the Travel item lines.</li> </ul>	he
Other		Complete information for one traveler per form.	
fotal Estimated Cost:	1155.00		
Justification for Request:	travel necessary to	interview witnesses - see attached motion	

Add any supporting documents (in particular, the motion filed in CM/ECF) on the Documents tab. Complete the transaction by clicking on the *Confirmation* tab to submit the request. The travel authorization will be processed by the court. An email will be sent via the CJA Help Desk notifying you of the court's action on your request.

# Submitting a Request for Authorization for Service Providers

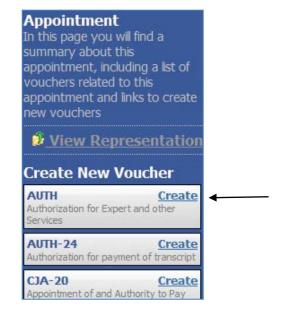
At this time, the court requires that a motion also be filed in CM/ECF. A PDF of that motion and any other supporting documentation should be attached to the request in the eVoucher program.

In most instances, you will need to submit an authorization for funding for your expert service providers.

Click on the docket number from the Appointments List on your home page.

Appointments	∇ Defendant	
Case: 1:14-CR-10111-DJC-JCB Defendant #: 1 Case Title: USA v. Williams Attorney: Perry Mason	Defendant: James Williams Representation Type: Parole Revocation Order Type: Appointing Counsel Order Date: 05/05/14 Pres. Judge: Denise J Casper Adm./Mag Judge: Jennifer C Boal	

Click on *Create* from the menu on the left side of the screen next to :AUTH."



Complete the required fields as shown below, then click on Save and then on Next.

Although not required by the eVoucher system, this district requires a description of the services to be provided. Provide as much information/documentation as possible. This information will help the court to better understand the purpose of the request.

Browse for your PDF. Use the description field to explain what is being added.

Basic Info	Documents Confirmation	
Support	ting Documents	
File Upload	(Only Pdf files of 10MB size or less!)	
File	C:\Users\hurley\Documen Browse	
Description	Request for authorization - translator services	
		Upload
Description		Delete View

Click on *Upload* to add the document to the eVoucher program, click on *Save* and then on *Next*.

At the bottom of the confirmation screen, click on the check box next to "I swear and affirm...." and then on *Submit*.

States and the second second	offirm the truth or correct of the second se	ectness of the above statem	ents	O Submit

Once submitted you will see a Success confirmation.

Success
Your voucher has been submitted for payment. You will receive a notification if we need more details.
Please keep the following voucher number for your own records:
0101.0000063

The authorization request will now appear on your home page under My Submitted Documents.

group by a partie	cular Header, drag the o	column to this area.	Search:	
Case	Defendant	Туре	Status	Date Entere
1:16-MJ-0100 Start: 02/03/2016 End: 02/03/2016	Joseph Green (# 1) Claimed Amount: 2	TRAVEL	Submitted to Court	02/03/2016

Once the court reviews the request for authorization, you will receive an email letting you know that the authorization has been approved (or in some cases, modified to a different amount). You may then prepare and submit the CJA 21 for the expert services.

Please turn to the section of this guide on completing and submitting a CJA 21 for additional instructions.

# Submitting a Request for Authorization for Transcripts

Click on the docket number from the **Appointments List** on your home page.

Appointments	∇ Defendant	
Case: 1:14-CR-10111-DJC-JCB Defendant #: 1 Case Title: USA v. Williams Attorney: Perry Mason	Defendant: James Williams Representation Type: Parole Revocation Order Type: Appointing Counsel Order Date: 05/05/14 Pres. Judge: Denise J Casper Adm./Mag Judge: Jennifer C Boal	

Click on *Create* from the menu on the left side of the screen.

Appointment In this page you will find a summary about this appointment, including a list of vouchers related to this appointment and links to create new vouchers View Representation **Create New Voucher** AUTH Create Authorization for Expert and other Services AUTH-24 Create • Authorization for payment of transcript CJA-20 Create Appointment of and Authority to Pay

Complete the required information:

Proceeding Transcript To Be Used	Appeal of final judgment	*
10 00 0000		<b>*</b> *
Proceeding To Be	Jury trial days two and three	*
Transcribed		<b>*</b> *
Apportioned Cost (%)		
Apportioned Case and Defendant		
Special Transcript Handling	None •	
	Prosecution Opening Statement Prosecution Argument Prosecution Re	ebuttal
Transcripts	Defense Opening Statement     Defense Argument     Jury Instructions	Voir Dire
Order Date		
Nunc Pro Tunc Date		
«First < Previous	Next > Last » Save Delete Draft	

Click on Next.

Documents in support of your request may be attached on the documents page.

Basic Info	Justification	
Supporti	ng Documents	
File Upload (	Only Pdf files of 10MB size or less!)	
File	Browse	
Description		
		Upload
Description		Delete View
	No Attachments	

At the bottom of the confirmation screen, click on the check box next to "I swear and affirm...." and then on *Submit*.

Date: 5/14/2014 12	the truth or correctness of the above statements 35:26	∧ Submit

#### **Create a Voucher – CJA 20**

NOTE: All vouchers and documents function in somewhat the same manner in this system. The following instructions, while showing a CJA 20, pertain to all voucher and document types.

The few differences for other types of vouchers/documents will be identified and discussed in a separate section for each of those types of vouchers/documents.

It is important that you save your data as you move through the voucher process. If you attempt to navigate away from the voucher, a pop-up notification appears asking whether you would like to stay on the current page or leave the page which would result in any unsaved work being lost.

i	Are you sure you want to leave this page?				
<u> </u>	Message from webpage:				
	You will lose unsaved changes, are you sure you want to navigate away?				
	Leave this page				
	Stay on this page				

**SECOND NOTE:** Please see the instructions later in this guide if services were performed by an associate or partner.

Locate the appointment for which you want to create the voucher from the **Appointments List** on the Home page.

Attorney: Perry Mason	Order Date: 01/14/14 Pres. Judge: Nathaniel M Gorton Adm./Mag Judge: Robert B Collings
Case: 1:14-CR-10111-DJC-JCB Defendant #: 1 Case Title: USA v. Williams Attorney: Perry Mason	Defendant: James Williams Representation Type: Parole Revocation Order Type: Appointing Counsel Order Date: 05/05/14 Pres. Judge: Denise J Casper Adm./Mag Judge: Jennifer C Boal

Click on the hyperlink to the Case Number.

Please pay attention to the Representation Type. Make sure it accurately reflects the matter you are billing for. For instance, do not bill for a Supervise Release Violation on a Criminal Case representation type. If you do not have an appointments listed, please contact the eVoucher helpdesk.

Click on *Create* for the type of document (voucher or authorization) you wish to prepare from the list on the left hand side of the screen.



**NOTE:** Before adding information to the voucher, first go to the Claim Status tab at the top of the page. Change the Start Date to match the date of the appointment (found on the Basic Info tab, in section 13 (Court Order)) or the time period being claimed. If this is an interim voucher, the date range must match the period of time included in the voucher.

Navigate between the pages of the voucher by clicking on the tabs on the top of the screen, or by clicking *Next* after completing the information required on each tab.

The tabs on this page match the information requested on the existing hard copy of the CJA 20.

### **Basic Info**

Review the Basic Info screen. Be sure to notify the court's CJA help desk if any information is not correct.

#### **Entering Services**

Services provided by the appointed attorney are defined as either "in court" or "out of court." Enter the date the services were rendered, select the service type from the drop down menu and enter a detailed description in the description field.

The date of the service must be entered as mm/dd/yyyy. Enter the hours in tenths of an hour (e.g., .5). The system will calculate the fee per hour based on the date of the service.

CJA-20 Attorney Enters	Basic Info Services Expenses Claim Status Documents Confirmation
Def.: Jose Elias De La Cruz Gonzales	Services Date 05/01/2014 * Description Arrainment before M1 Collinos
Link to CM/ECF	Service Type a. Arraignment and/or Plea  * Doc. # (ECF) Pages
Voucher #: Start Date: 5/2/2014 End Date: 5/2/2014	Hours 0.5 * at \$126.00 per hour. Add Remove
Services: \$0.00	To group by a particular Header, drag the column to this area.
Expenses: \$0.00	Service Type Date Description Hrs Rate Amt

Click on *Add*. The system will then update the tally for services on the left hand side of the screen. Be sure to click on *Save* regularly so that your information will not be lost.

CJA-20 Attorney Enters	Basic Info         Services         Expenses         Claim Status         Documents         Confirmation
Def.: Jose Elias De La Cruz Gonzales	Services Date 05/01/2014 • Description
<u>Link to CM/ECF</u>	Service Type              •             •            Doc.#(ECF)         Pages
Voucher #: Start Date: 5/2/2014 End Date: 5/2/2014	Hours * at \$126.00 per hour. Add Remove Required Fields
Services: \$63.00	To group by a particular Header, drag the column to this area.
	Service Type Date Description Hrs Rate Amt
S Expenses: \$0.00	a. Arraignment and/or Plea 05/01/2014 Arraignment before MJ Collings 0.5 126.0000 63.00

At any point you may run the **Defendant Detail Budget Report** by clicking on that link from the left hand side of the screen. See the section later in this guide on reports.

#### **Entering Expenses**

To add your expenses, click on the Expenses tab at the top of the screen, or click on *Save* then on *Next* at the bottom of the screen.

Basic Info	Services Expenses	Claim Status	Documents Confirmation	
Expense				
Date	6/26/2014 *	Description	Roundtrip travel to/from courthouse from Newton MA	*
Expense Type	Travel Miles 🔹	•		<b>*</b> *
Miles	16 * at \$0.5600 per mile.			
Amount			Add Remove	
* Required Fields				

When entering travel miles, enter the description (Example: "Roundtrip travel to/from courthouse from Newton MA."). Enter the number of miles. Do not enter the amount – the system will calculate that for you based on the allowed mileage rate for the date of travel. Click on *Add*.

As information is added, it will be posted to the bottom portion of the screen.

Expense	S					
Date 0	06/24/2014 *		Description			
Expense Type		•				
Miles	a	t \$0.5600 per mile.				*
Amount				Add	Remove	
Required Fields						<u> </u>
To group by a par	ticular Header de	ag the column to this area.		 		
	uculai neader, di					
and the second se	States and			Mile	Rate	Ami
Expense Type	Date	Description		rine	Nate	
and the second se	Date 06/24/201			0	0	1.2

You may return to the eVoucher program at any time, prior to submitting it to the court, to add additional services or expense information, or modify existing entries.

**NOTE:** Receipts are required for all out-of-district travel expenses, for any expense over \$50.00, or for any expense over \$25.00 for any in-district travel-related expenses.

Any claim for the cost of in-house photocopies must include the number of pages, and the rate charged. The amount cannot be greater than \$.10 per page.

#### **Claim Status**

**NOTE:** the questions asked on this screen relate <u>only to this voucher</u> – not to the case as a whole.

To submit your voucher for court approval and payment, click on Claim Status tab at the top of the screen. This tab asks the same questions as section 22 of the paper CJA 20.

Update the start and end dates as appropriate for this voucher, if you did not do so already.

Next, select what type of claim this is: Final, Interim or Supplemental. If it's an Interim Payment, you must add the payment number (1,2,3, etc.) in the field provided. It is important that this information is correct – the court will reject the voucher if the number is incorrect.

CJA-20 Attorney Enters	Basic Info         Services         Expenses         Claim Status         Documents         Confirmation
Def.: Jose Elias De La Cruz Gonzales	Claim Status           Start Date         5/2/2014
Link to CM/ECF	* Required Fields
Voucher #:         Start Date:       5/2/2014         End Date:       5/2/2014         Services:       \$504.00         Expenses:       \$10.16	Payment Claims         Interim Payment         Interim Payment         Supplemental Payment
Reports Defendant Detail Budget Report Detail budget info for defendant Form CJA20 Defendant Summary Budget Report Totals only of budget info for defendant	1. Have you previously applied to the court for compensation and/or reimbursement for this?       Yes       No         If Yes, were you paid?       Yes       No         2. Other than from the Court, have you, or to your knowledge has anyone else, received payment (compensation or anything of value) from any other source in connection with this representation?       Yes       No         «First <previous< td="">       Next&gt;       Last &gt;       Save       Delete Draft</previous<>

When the information is complete, click *Next* at the bottom of the screen.

#### **Supporting Documents**

It's recommended that supporting documents, such as receipts and invoices, be added at the same time the related entry is added to the voucher.

**NOTE:** Adding a document to the eVoucher program is very similar to adding a document to an entry in CM/ECF. The same restrictions apply to the eVoucher program: each file must be a PDF and may not be larger than 10MB.

Click on *Browse* to search for your document. Enter a description and click on *Upload*.

Repeat as necessary to add all supporting documents. Please remember that the clerk's office will return to you any voucher that does not contain the proper documentation.

#### **Editing Information on the CJA 20**

Before submitting a voucher, you may edit or delete any information you have entered.

To do that, open the voucher as though you intend to add additional information. Go to the tab where the information to be corrected was posted (Services, Expenses or Documents) and highlight the entry to be corrected.

Expenses							
Date	05/01/2014 *		Description	Travel to/from courthouse from office		*	
Expense Type	Travel Miles	-	*				
Miles	16 * a	t \$0.5600 per mile.					
Amount	8.96			A	dd Remove		
* Required Fields							
To group by a particular Header, drag the column to this area.							
Expense Type	e Date	Description			Mile Rate	A	
Travel Miles	05/01/201	14 Travel to/from court	rthouse from office		16 0.5600		

The information on that line will appear in the fields at the top of the screen. Type over the information to be corrected or use the drop down menu to change the expense or service type. Click on *Add* to update the existing entry.

#### **Confirmation/Submit Voucher**

Click on the **Confirmation** tab to finalize your current voucher.

Review the information on the CJA 20. If anything is not correct, return to the tab for Services or Expenses to correct or add information. When your review is complete, click on the check box to "swear and affirm the truth or correctness of the above statements." That check mark constitutes your signature on the voucher.

Once you've placed the check box, the date (and time) will appear, and the **Submit** button will be available. Click on **Submit** to complete the submission process. The court will then review the voucher, and if appropriate, approve it for payment.

✓ I swear and affirm the truth or correctness of the above statements Date: 5/2/2014 9:35:25	Submit
<pre>«First &lt; Previous Next &gt; Last » Save Delete Draft</pre>	

#### **Deleting Drafts**

**NOTE:** Deleting a draft will remove the current unsubmitted voucher and all supporting information and documents from the eVoucher database.

You may delete a draft voucher by clicking on *Delete Draft*. You cannot delete a voucher that has been submitted to the court unless it is returned to you. <u>The deleted information cannot be retrieved</u>.

#### **Voucher That Exceeds Authorized Amount**

If the amount claimed is in excess of the statutory maximum, it will be necessary that you prepare and upload to eVoucher a detailed memorandum supporting and justifying your claim that the representation given was in an extended or complex case and that the excess payment is necessary to provide fair compensation. Guidance in drafting a memorandum is available in Appendix I of this guide.

#### **Returned Voucher/Document**

The voucher will be reviewed by court staff for required elements. If that review finds that certain information or documentation is missing, the voucher will be returned and an email will be generated by the eVoucher system. The email will contain the reason(s) the document is being returned and any instructions from the court.

Here is a sample email:

To: [Perry Mason],
Date: 5/5/2014 8:40:20 AM.
Document 0101.0000014 submitted for your appointment in case USA v. Gonzales 1:13-CR-10019 is being returned to you for the following reason(s):
Additional documentation needed for services rendered 5/1/14
The document can be accessed via the CJA eVoucher program at <u>http://circ01-evapp.ada.dcn/CJA_max_test/CJAeVoucher</u> .
Please make the requisite changes and resubmit the document to the court.
Regards,
US District Court, District of MA

# **Correcting/Updating a Returned Voucher**

The document will appear in the **My Active Documents** portion of your home page with a yellow/gold background. Click on the voucher number to update and resubmit the voucher.

The information on why the voucher has been rejected is also found on the Confirmation page of the voucher, in the **Public/Attorney Notes**.

34. SIGNATURE OF THE CHIEF JUDGE, COURT OF APPEALS (OR DELEGATE) Payment approved in DATE 34a. JUDGE CODE excess of the statutory threshold amount			
Public/Attorney Notes	Attention: The notes you enter will be available to the next app Additional documentation needed for services rendered 5/1/14	roval level.	
I swear an	d affirm the truth or correctness of the above statements		

When the necessary changes or additions have been made, go to the Confirmation tab and check the box to "swear and affirm...." and then click on "Submit."

#### Services Performed by an Associate or Partner

Services performed by an associate or partner should be included on your CJA 20 voucher.

Please use the public notes section on the confirmation tab to notify the court that an associate or partner is included in the billing. Be sure to add the billing rate for each individual if the rate is less than the statutory CJA rate. Upload any documentation if a formal request regarding their participation in the case was made to the court.

	Attention: The notes you enter will be available to the next approval level.			
Public/Attorney Notes	Associates Clarence Darrow (CD) and Atticus Finch (AF) worked on this case. Billing rate: \$100 per hour for Clarence Darrow; \$80 per hour for Atticus Finch	*		
		-		

When adding services or expenses relating to the work of an associate, be sure to include the initials for that associate in the description field. The initials should precede the description.

ervic				
ervic				
late	06/26/2014 *	Description	AF: Legal research on motion to dismiss	*
ervice Type	c. Legal Research and Brief Writing	<b>T</b> =		
oc. # (ECF)	Pages			+

Clerk's office staff will adjust the rate for each item attributed to an associate or partner (if that work was billed at a rate lower than the statutory rate).

#### **CJA21 Vouchers**

Follow the same instructions as above to **Create a Voucher/Document** but select the option for CJA-21 Voucher.

Submitting a CJA 21 voucher is a two-step process. First you will create the voucher on behalf of the service provider and submit it to the system. Then you'll return to your home page and select the voucher from your list of **My Service Provider's Documents** to approve it for payment.

#### **Creating a CJA 21 Voucher**

Click on the docket number in the Appointments List on your home page.

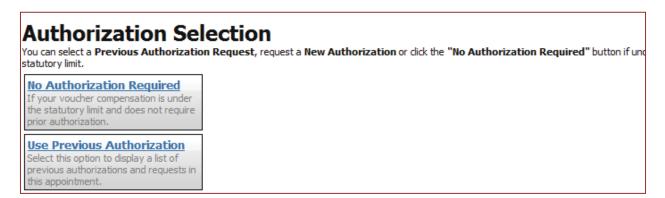
Appointments	∇ Defendant
Case: 1:14-CR-10111-DJC-JCB Defendant #: 1 Case Title: USA v. Williams Attorney: Perry Mason	Defendant: James Williams Representation Type: Parole Revocation Order Type: Appointing Counsel Order Date: 05/05/14 Pres. Judge: Denise J Casper Adm./Mag Judge: Jennifer C Boal

Click on *Create* from the menu bar on the left side of the screen for a CJA-21.



If the request for payment does not require an advance authorization (for expenses of \$800 and under), click on *No Authorization Required*. If you have a previous authorization that has been submitted and approved by the court in eVoucher, click on *Use Previous Authorization*.

Please see the section earlier in this guide for information on creating Authorizations.



If you've selected *Use Previous Authorization* the right hand side of the screen will be populated with any approved requests for authorization. In this example, there is just one.

Click on the appropriate authorization at the top of the screen and complete the required fields.

Authorization Sel You can select a Previous Authorization statutory limit.		uthorization or click the "No Authorization Requ	ired" button if under t
No Authorization Required	Existing Requests for A	uthorization	
If your voucher compensation is under the statutory limit and does not require prior authorization.	ID Number: 63 Order Date: 05/05/2014 Authorized Amount: 0	Service Type: Interpreter Translator Estimated Amount: 1100 Requested Provider:	
Use Previous Authorization Select this option to display a list of previous authorizations and requests in	New Voucher Infor	mation	
this appointment.	Service Type	Interpreter Translator	<b>•</b>
	Description		<b>^</b>

Select the expert from the drop down list.

If the provider name is not listed, complete the required fields (Name, SSN/EIN, etc.), then click on *Create Voucher*.

► NOTE: While you may enter payment information for an expert who has not yet been approved by the court and added to the system, you will not be able to submit a voucher for the expert until the court approves the expert. See the section elsewhere in this guide on Entering an Expert Not in the System.

Just as you would for a CJA 20 voucher, complete the information required under Services, Expenses, Claim Status and Documents.

You may enter one summary line for all services performed. You must attach on the Documents page a detailed itemized invoice provided by the service provider.

Please notice that as you add information and expenses, the summary on the left side of the screen is updated.

CJA-21 Voucher E	Entry
Def.: James Williams	
Link to CM/ECF	
Voucher #: Start Date: 5/14/20 End Date: 5/14/20	
Summary: \$1003.38	*
Services Totals	\$950.00
Travel	
Expense Type	Amount
Travel Miles	\$21.28
Travel Misc	\$0.00
Totals	\$21.28
Expenses	
Expense Type	
	Amount
FAX	Amount \$0.00
FAX	\$0.00
FAX Long Distance Charges	\$0.00 \$0.00
FAX Long Distance Charges Photocopies	\$0.00 \$0.00 \$32.10

When all the information is submitted, click on the **Confirmation** tab.

Click on the box next to "I swear and affirm..." and then on *Submit*.

✓ I swear and affirm the truth or co Date: 5/14/2014 14:46:7	rrectness of the ab	ove statements	Submit
		Delete Draft	

A success message will be displayed once the voucher is successfully submitted.



# **Approval and Submission of CJA 21 Vouchers**

You should now return to the home page and find the voucher under **My Active Documents**. (Remember: the entries in each of these folders may be sorted by case, defendant, type or status.)

Select the voucher that has **Submitted to Attorney** as the status, and the same voucher number displayed in the success message. In this example, click on the voucher number: 0101.0000064.

group by a particu	ular H	leader, drag the column to this	area. Sea	rch:
Case	7	Defendant	Туре	Status
1:14-CR-10111-D Start: 05/08/2014 End: 05/08/2014	)]	James Williams (# 1) Claimed Amount: 252.00	CJA-20 Perry Mason	Voucher Entry Edit
1:14-CR-10111-D Start: 05/14/2014 End: 05/14/2014	)]	James Williams (# 1) Claimed Amount: 1,003.38	CJA-21 Rafael Rodriguez Interpreter Translator	Submitted to Attorney 0101.0000064 FINAL PAYMENT

Review the information you previously submitted, tab by tab.

When all the information has been reviewed, tab by tab, click on the box next to "I certify that I have...." and then on *Approve*.

I certify that I have revi information Date: 5/14/2014 14:59:8	ewed the above	Approve	<b>Reject</b>
--	----------------	---------	---------------

Another success message will be displayed when it has been submitted to the court.

#### **Entering an Expert Not in the System**

Use the drop down list to find the expert. If the expert to be paid is not in the court's eVoucher system, complete the required fields and click on *Create Voucher*.

**NOTE:** While you may enter payment information for an expert who has not yet been approved by the Court and added to the system, you will not be able to submit a voucher for the expert until the Court approves the expert.

Court staff will review the expert's information, and send an email once it has been verified and added to eVoucher for billing.

New Vouc	her	Inforn	natio	n					
Service Typ	е		Inve	stigator				•	
Description	I		Inve	stigator hired	for witne	ess inter	views	*	
Voucher As This indicates	-			ttorney 🔘 E) <i>le for filling the</i>		laim part			
	ch or	ne of the s		providers alrea ormation for an					
Expert	Ŧ								
First Name	_	Middle N	ame	Last Name	*	-			
George		A		Smith					
SSN/EIN: *	_	Email *		-l.@					
333-33-333	3	едамал	elpae	sk@mad.usco	ourts.gov				
Phone * 617-555-12	24			Fax					
Address 1 *	54			City *					
1 Elm Stree	t			Boston					
Address 2	_			State * MA	Zip * 022	_			
Address 3				Country					
				USA					
Create \	/ou	cher							

# **CJA 24 Vouchers**

Once the court has approved your request for authorization of transcripts, a CJA 24 voucher will be initiated by court staff for the court reporter.

The court reporter will complete the CJA 24 voucher, which will include information on each transcript prepared (number of pages, and cost per page).

Once submitted by the court reporter, the voucher will appear on your home page, under "My Service Provider's Documents" with a status of "Submitted to Attorney."

roup by a particular	Header, drag the column	to this area.	Search:
Case	Defendant	Туре	Status
8: 14-CR-30211-J Start: 09/23/2014 End: 09/23/2014	Tony Soprano (# 1) Claimed Amount: 821.25	CJA-24 John Q Court Reporter	Submitted to Attorney
3:14-CR-30111-J Start: 08/22/2014 End: 08/22/2014	Max Cady (# 1) Claimed Amount: 730.00	CJA-24 John Q Court Reporter	Submitted to Attorney 0101.0000069
3:14-CR-30111-J Start: 01/01/1901 End: 01/01/1901	Max Cady (# 1) Claimed Amount: 0.00	CJA-21 Jessica Fletcher Investigator	Voucher Entry Edit
3: <u>14-CR-30111-J</u> Start: 01/01/1901 End: 01/01/1901	Max Cady (# 1) Claimed Amount: 0.00	CJA-21 Robert F Jones Investigator	Voucher Entry Edit
8: 14-CR-30111-J Start: 09/15/2014 End: 09/15/2014		CJA-24 John Q Court Reporter	Submitted to Court 0101.0000090

You should open the voucher by clicking on the hyperlink under "Submitted to Attorney." Review the submitted information found under services: what transcripts were prepared, and the number of pages for each.

Basic Info	Service	Expenses	Documents	firmation				
Service	s							
Date	9	/23/2014 *	Description				*	
Service Type			*				-	*
Include Page Nur	nbers							
No. of Pages		* Rate Per Page	*					
Less Amount App	ortioned							
Less Amount Adji	usted					Add [	Delete Item	
Required Fields								
To group by a pa	rticular Heade	er, drag the column to this a	area.					
Service Type	Date	Description	Incl. Page Numbers	No.Pages	Rate	Apportioned	Discount	Tota
Original	09/23/2014	Jury trial day two		126	\$3.65	\$0.00	\$0.00	\$459.9
Original	09/23/2014	Jury trial day one		99	\$3.65	\$0.00	\$0.00	\$361.3

If the information is correct, click on the Confirmation tab, place a check mark next to "I certify that I have reviewed the above information" and then click on Approve.

If any information is not correct, make a note of what is not correct in the Public/Attorney Notes field and click on Reject.

If approved, the voucher will be reviewed by court staff and submitted to the court for approval and payment. If not approved (rejected) by the attorney, it will be returned to the court reporter for correction.

# CJA 30 And 31 Specifics

CJA 30 vouchers function in the same manner as CJA 20 vouchers, other than:

• The **Service Type** drop down list is different on the **Services** page.

Service Type	× Description
Doc. # (ECF)	In Court Services
	a. In Court Hearings
Hours	Out of Court Services
	b. Interviews and Conferences
	c. Witness Interviews
	d. Consulting with Investigators and Experts
	e. Obtaining and Reviewing Records
	f. Obtaining and Reviewing Evidence
	g. Consulting with Expert Counsel
	h. Legal Research and Writing
	i. Travel Time
	j. Other

• CJA 30 and 31 vouchers have a mandatory **Stage of Proceeding** drop-down box on the **Claim Status** page which the other vouchers do not have.

start Date 5/3/2010 *	End Date 5/3/2010 *	
armane dama.	Stage of Proceeding Capital Prosecution	-
© Final Payment	Capital Prosecution	-
Interim Payment     (pmt.number)     Supplemental Payment     Have you previously applied to the court for compensation and/or	a. Pre-Trial b. Trial c. Sentencing d. Other Post Trial e. Appeal f. Petition for the US Supreme Writ of Certiorari	
Yes, were you paid? ther than from the Court, have you, or to you knowledge has a syment <i>(compensation or anything of value)</i> from any other sou is representation?	Habeas Corpus g. Habeas Petition h. Evidentiary Hearing i. Dispositive Motions j. Appeal	Ħ
First         < Previous         Next >         Last >>         Save         Delete Dra	k. Petition for the US Supreme Writ of Certiorari Other Proceeding	
	I. Stay of Execution m. Appeal of Denial of Stay	-

# **Monitoring Status of Funds**

You can, and are encouraged. to monitor the status of funds for your representations and experts by reviewing budget reports.

To run a budget report, open the appointment from your home page.

Reports are listed on the left side of the screen, below the links to create authorizations and vouchers.

#### Reports

Appointment Report

Defendant Detail Budget Report Detail budget info for defendant

Defendant Summary Budge Report Totals only of budget info for defendant

Select either the Defendant Summary Report or the Defendant Detail Report.

These reports will display

- Current amount approved for the representation
- Voucher amounts that has been approved
- Voucher amounts that are still pending approval
- Remaining balances
- Each authorization for expert services and the amounts listed above

The detail report will itemize each voucher.

The summary report will present a summary of the vouchers.

The reports will also list each authorization for expert services, the amount approved for each authorization, and the amounts as listed above.

Samples of these reports are attached as appendices to this guide.

# Reports

Two other reports are available to attorneys. Please note that the report function in this system may take a little while to run.

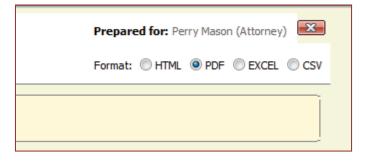
Click on Reports from the blue menu bar.

	Home	Operations	Reports	CMECF	Links	Help	logout			
>	> <u>Reports</u>									
	Inter	nal						Ì		
	Appo	intment Report								
	Attorney Time Report									

To run either report, select your criteria:

Report Name: Appointment - Attorney Run Report								
StartDate: 2/2/2	StartDate: 2/2/2014							
EndDate: 5/16/2014								
PendingOrAll Al 🔹								
Document Type:			You have selected 0 items					
Select All	Name		Please select from the entries on the left					
Select	AUTH-24							
Select	CJA-20							
Select	CJA-21							
Select	CJA-24							
Select	CJA-26							
Select	CJA-27							
Select	CJA-30							
Select	CJA-31							

Then choose the format for your output (found on the top right corner of the screen):



Report Name: Appointment - Attorney Run Report \* StartDate: 2/2/2014 ~ EndDate: 5/16/2014 • \* PendingOrAll All Document Type: You have selected 8 items No available records to select Unselect All Name AUTH-24 Remove Remove CJA-20 Remove CJA-21 CJA-24 Remove Remove CJA-26 Remove CJA-27 Remove CJA-30 Remove CJA-31

Click on "Run Report" (found on the top left corner of the screen).